# DCIM in the real world – reducing risk and increasing efficiency, presented via Use Cases

Presented By: Richard May, Country Manager UKI & Nordics



### **Customers' Discussed In Todays Presentation**





Very different organisations, with very similar DC Ops and DC Management challenges & requirements.....













## Who are Sunbird?

- Leader in 2nd Generation DCIM Software
- Large installed base of satisfied customers
- Vendor agnostic Broad compatibility with 3rd party meters, sensors, & software
- Technology partnerships with ServiceNow, VMware, BMC, Cherwell, Legrand, Raritan, ServerTech, Chatsworth and Starline.
- 100% Insourced Development & Support
- Extreme customer focus





## Top Customer Use Cases for Sunbird's DCIM Platform

Dashboards & Reports

- Better Reporting & Shared Data Usage
- Remote Site Management
- 3D Visualization of Assets & Capacity
- Stranded Power Capacity Management
- Accurate Asset Tracking



### Dashboards & Reports





"Sunbird simplifies and manages where everything is located and how it connects with the data center environment across the enterprise. It gives you a very good overview of everything going on within your data center in one single application."

Kyle Kohne | Data Center Technician & DCIM Application Technical Services Manager Emerson



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omer	Emerson is a global manufacturer of automation solutions, and commercial and residential solutions. They pride themselves on tackling the most complex challenges faced by the industrial, commercial, and residential markets.
ition	Emerson wanted to optimize performance with a solution that provided better reporting on their existing data center assets.
tion	Sunbird's technology provides Emerson with an easy-to-use DCIM software, giving them complete visibility, monitoring, business intelligence, and analytics on their power and data management.

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DCIM that's easy, fast, and complete



Drawing north:



Sunbire





ner	Paddy Power Betfair is a subsidiary of Flutter Entertainment. One of the world's largest sports betting companies, Flutter now facilitates online and retail betting through brands such as FanDuel, PokerStars, Full Tilt Poker, FOX Bet, and Sportsbet after merging with the Stars Group in 2020.	
on	PPB wanted to better understand their existing capacity levels, trends, and future needs, in order to optimize and plan for use of data center resources.	
'n	PPB engaged in a proof- of-concept arrangement with Sunbird and provided a highly detailed scope of work that described all the features and reporting capabilities they needed.	

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Stranded Power per Sub-location



### Remote Site Management





"Now that we have been working with dcTrack, I don't know what we would do without it. It's our virtual eye on each data center."

Markus Hergesell | System Administrator **METRO AG** 



Solution

Situation



METRO AG is the central management holding company for METRO, a leading international specialist in food wholesale. **METRO AG manages** 800 racks in 600 data centers across Europe and APAC from their headquarters in Germany.

Metronom wanted easyto-use DCIM software that would allow them to remotely monitor and manage data centers worldwide.

Sunbird's comprehensive DCIM software gives Metronom end-to-end visibility and advanced insights for all of their data centers' assets and performance.

### Problems Covid introduced

- Increased and unprecedented demand on infrastructure
- Less people on-site at facilities, all employees remote
- Increased risk of infrastructure failure and potential for outages
- More challenging environment for collaboration & teaming
- Challenges planning and rolling out new infrastructure & services
- Delays on Mean Time To Repair
- Strained IT human resource capacity from digitization of everything





## **Remote Management Checklist**

- **Remote console management** 
  - KVM over IP Switches
  - Serial Console Servers
- **Remote power control** 
  - Intelligent rack PDUs with outlet control (relays)
- **Remote power monitoring** 
  - Intelligent rack PDUS with inlet metering / outlet metering
  - Branch Circuit Metering
  - Busway Metering
  - Inline meters
  - SNMP management cards for UPS

### **Remote environmental monitoring**

- Sensor gateways
- closure
- **Remote security** 

  - IP cameras
- - DCIM Software
- Integration strategy



Sensors: temp, humidity, pressure, airflow, contact

Cabinet door lock control & audits

### **Remote monitoring S/W**

DCIM, EPMS, BMS Software

### **Remote operations management S/W**

CMDB, Rest APIs, SNMP, BACnet, Modbus

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DCIM that's easy, fast, and complete







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quick search





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## 3D Visualization of Assets & Capacity





"Now that we can see our floorspace in 3D, we can easily maximize that space. Our old system didn't keep track of all the network devices, switches, firewalls, cable managers, and things like that. With Sunbird, we see it all."

Robert Perkins | Manager of Networks and Infrastructure Engineering MacStadium



stomer	MacStadium is an laaS company that is trusted by Apple and iOS developers, mobile testing teams, and DevOps engineers at thousands of companies around the world.
uation	The rapid expansion of MacStadium's international operations drove the need for a robust DCIM software that would allow the company to remotely monitor all of the physical assets and floor and rack space in its data centers.
lution	Sunbird's well-rounded and easy-to-use DCIM software provides MacStadium with end-to-end visibility and insight into all of its data centers' physical layout, equipment, and performance in real-time.



MacStadium's infrastructure includes: 6ft-wide racks with 24 Mac Minis per shelf











0	Sunbird®	dcTrack <sup>®</sup>
-		

Dashboard Visualization

Capacity

Location

\*

✓ SITE A

Assets ~ Connectivity ~ Change ~

Cabinet Name

4A

Reports

Temperature (Max)
 Used Watts (M)

Search Results --- You may use Ctrl or Shift key to select multiple Cabinets to place 2 items in each

🌲 Events 🛛 🔅 Settings 🗸

Free Watts (B)
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33,35

### Intelligent Capacity Search: find the optimal cabinet

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N/A

0.00

9221

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Budget Watts	960				
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### Stranded Power Capacity Managemer





"From an ROI perspective, it's massive for us. We're getting 40% more usage out of our facilities and power sources."

Michael Piers | Senior Manager DCIM/Tools Comcast



Situa

Solu

omer	Comcast creates incredible technology and entertainment that connects millions of people to the moments and experiences that matter most. Comcast brands include Xfinity, NBCUniversal, Sky, Comcast Business, and more.
ation	Comcast wanted to identify space and power resources that were not being leveraged to their full potential.
tion	Sunbird's comprehensive, easy-to-use DCIM software gives Comcast complete visibility into their data centers.

### Auto Power Budget

- Patent Pending
- Collect and Store Massive Amount of iPDU Outlet Data
- Models Library Correlates Compute Devices to Outlet Data
- Provides Highly Accurate Power Budgets for Each Compute Device







### Comcast Realizes 40% Increase in Power Capacity With APB

- Blade System
- Name Plate = 1,000 Watts
- Derated at 60% = 600 Watts
- Auto Power Budget = 360 Watts
- Increased Power Capacity = 40%







### Comcast Plans to Use APB to Find & Remove Zombie Servers

- Blade System
- Name Plate = 1,000 Watts
- Derated at 60% = 600 Watts
- Auto Power Budget = 45 Watts
- Auto Power Budget 4.5% of Name Plate
- 5% or less of Name Plate = Zombie







### Zombie Servers Waste Space and Power

## New Zombie Widget – Found 100 Zombie Devices in One Room

Adjusted Budget(W) ~	Nameplate (W) v	Utilization v	Power Supplies v	Effective Power ~	Make v	Model ~	RU Height ~	Weight v
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32	1200	2.67	2@N+1	32.00	HP	Proliant DL360 07	1	40.00
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### **Accurate Asset Tracking**





<sup>66</sup> With DCIM software we now have an up-to-minute picture of capacities in all our data centers in terms of power, space, networking and cooling. <sup>99</sup>

Joseph Keena | Manager of Data Center Operations UF Health Shands



Challenges

Customer

Solutions

UF Health Shands, affiliated with the University of Florida Health Science Center, is a premier health system that serves communities in the Southeast United States and employs 10,000-plus employees. UF Health Shands includes major teaching hospitals, specialty hospitals, a network of outpatient rehabilitation centers, home health agencies and emergency rooms (ER) — including one of the first pediatric ERs.

Also under the UF Health Shands umbrella are statedesignated Level I Trauma Centers and emergency air and ground transport programs.

The UF Health Shands IT team not only wanted to deliver optimal services to users, it also wanted to efficiently use IT resources.

When the UF Health Shands IT team in Gainesville, Fla., became responsible for three additional data centers, the team began looking for new tools that would help answer what equipment was in each data center and exactly where every server, UPS, and device was located — and what was connected to what.

The old way of tracking IT assets, Excel spreadsheets and Visio floor plans, was not going to be flexible enough to support the added scope of multiple remote data centers — nor the ever-increasing demands on IT to support changes for a growing business. The IT team wanted a better and efficient way to track assets and capacity.

The IT team also was looking for solutions to help improve overall energy efficiency in the data centers. Sunbird's dcTrack DCIM software for managing data center resources – IT assets, rack space, and energy used to power servers and cool the environment.

Sunbird's dcTrack DCIM software for managing data center resources – IT assets, rack space, and energy used to power servers and cool the environment.

	Sunbird <sup>®</sup>	dcTrack*	Dashboard	Visua	ization	Capa	city Ass	ets (	Connec	tivity C	hange l	Reports	Events	Setting	igs					
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	1H	Accounting											~							
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	2A	Production				<u></u>			_											
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	20	Production		THE	-10 X	<b>¥</b> 79.3, 62	9 ft										Ê.			
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DCIM that's easy, fast, and complete



<	Sunbird <sup>®</sup> de	cTrack®	Dashboard	Visualization Capacity	Assets Connectivity	Change Reports 🐥 Even	ts Settings		
P	Parts Transaction	is 🔒 :	C & Export 🗸						
	🍸 Views 🗸								
с	urrent View: All Parts	Rows: 1-250 o	f 907 Columns: 17						
- 	ID ~	Make	- Model	Part Number	<ul> <li>Serial/Asset/Batch Number</li> </ul>	<ul> <li>Storage Location</li> </ul>	Field	Action ~	Changed From
	> 5 AND <= 10	abc OR xyz*	abc OR xyz*	abc OR xyz*	ebc OR xyz*	Select 🗸	abc OR xyz*	Select 🗸	abc OR xyz*
	127	Western Digital	DC SA210	6G8	SN-1190	SITE A	Count In Stock	Adjustment	1
	128	Intel	Xeon Processor	E3-1200		SITE A	Count In Stock	Create	o
	129	3Com	PCI Board	3C905-TX	SN-PC11234	SITE A	Count In Stock	Create	0
	130	Intel	Xeon Processor	E3-1200		SITE A		Assign	
	131	Intel	Xeon Processor	E3-1200		SITE A	Count in Use	Adjustment	Ó
	132	Intel	Xeon Processor	E3-1200		SITE A	Count in Stock	Adjustment	50
	133	Kingston	FBA-KVR13S9K2	KVR13S9K2-16		SITE A	Count In Stock	Create	0
Y	134	Kingston	FBA-KVR13S9K2	KVR13S9K2-16	2	SITE A	Count In Stock	Create	o
	135	Micron	Crucial	CT16G4DFD8266		SITE A	Count in Stock	Create	o
Y	136	Intel	Xeon Processor	E3-1200		SITE A		Assign	
	137	intel	Xeon Processor	E3-1200		SITE A	Count in Use	Adjustment	2
	138	Intel	Xeon Processor	E3-1200		SITE A	Count In Stock	Adjustment	48
~	139	Western Digital	DC SA210	6GB	SN-1189	SITE A		Assign	
	140	Western Digital	DC SA210	6GB	SN-1189	SITE A	Count in Use	Adjustment	0
	141	Western Digital	DC SA210	6GB	SN-1189	SITE A	Count In Stock	Adjustment	1
	142	Western Digital	DC SA210	6GB	SN-1188	SITE A		Assign	
	143	Western Digital	DC SA210	6GB	SN-1188	SITE A	Count In Use	Adjustment	0
Y	144	Western Digital	DC SA210	6GB	SN-1188	SITE A	Count In Stock	Adjustment	1
	145	Western Digital	DC SA210	6GB	SN-1187	SITE A		Assign	
	146	Western Digital	DC SA210	6GB	SN-1187	SITE A	Count In Use	Adjustment	0
	147	Western Digital	DC SA210	6GB	SN-1187	SITE A	Count In Stock	Adjustment	1
	148	Western Digital	DC SA210	6G8	SN-1184	SITE A		Assign	
	149	Western Digital	DC SA210	6GB	SN-1184	SITE A	Count In Use	Adjustment	0
	150	Western Digital	DC SA210	6GB	SN-1184	SITE A	Count In Stock	Adjustment	1
~	151	Samsung	DDR4	32GBDDR4		SITE A	Count In Stock	Create	O
	152	Western Digital	DC SA210	6GB	SN-1113	SITE A	Count In Stock	Delete	1
	153	Western Digital	DC SA210	6GB	SN-1114	SITE A	Count In Stock	Delete	1



**Q**, Quick Search

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				<b>2</b> H	w to Search
Changed To Y	Changed On 🛛 👻	Changed By 🛛 👻	ltem name 🛛 👻	Quantity	~ Reason
abc OR xyz <sup>a</sup>	Select a date range.	abe OR xyz*	abc OR xyz*	> 5 AND <= 10	abc OR xy
0	08/29/2020	jamesc			1
50	08/29/2020	jamesc			
1	08/29/2020	jamesc			
	08/29/2020	jamesc	JAMES PARTS	2	
2	08/29/2020	jamesc			
48	08/29/2020	jamesc			
500	08/29/2020	jamesc			
500	08/29/2020	jamesc			
1000	08/29/2020	jamesc			
	08/30/2020	jamesc	JAMES PARTS2	4	
6	08/30/2020	jamesc			
44	08/30/2020	jamesc			
	08/30/2020	jamesc	JAMES PARTS2	1	
1	08/30/2020	jamesc			
0	08/30/2020	jamesc			
	08/30/2020	jamesc	JAMES PARTS2	1	
1	08/30/2020	jamesc			
0	08/30/2020	jamesc			
	08/30/2020	jamesc	JAMES PARTS2	1	
1	08/30/2020	jamesc			
0	08/30/2020	jamesc			
	08/30/2020	jamesc	JAMES PARTS2	1	
1	08/30/2020	jamesc			
0	08/30/2020	jamesc			
500	08/30/2020	jamesc			
0	08/30/2020	jamesc			
0	08/30/2020	jamesc			

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